**Ideation Phase**

**Empathize & Discover**

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| Date | 19 September 2022 |
| Team ID | PNT2022TMID28701 |
| Project Name | Smart solution for Railways |
| Maximum Marks | 4 Marks |

**Empathy Map Canvas:**

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user’s behaviours and attitudes.

Reference:

https://app.mural.co/invitation/mural/smartinternzibmiotsmartsolut6184/166

2790391718? sender=ub72a907284043284ab647148&key=b27221cd-3c1b-

44a4-bd15-1947bfd7faff

